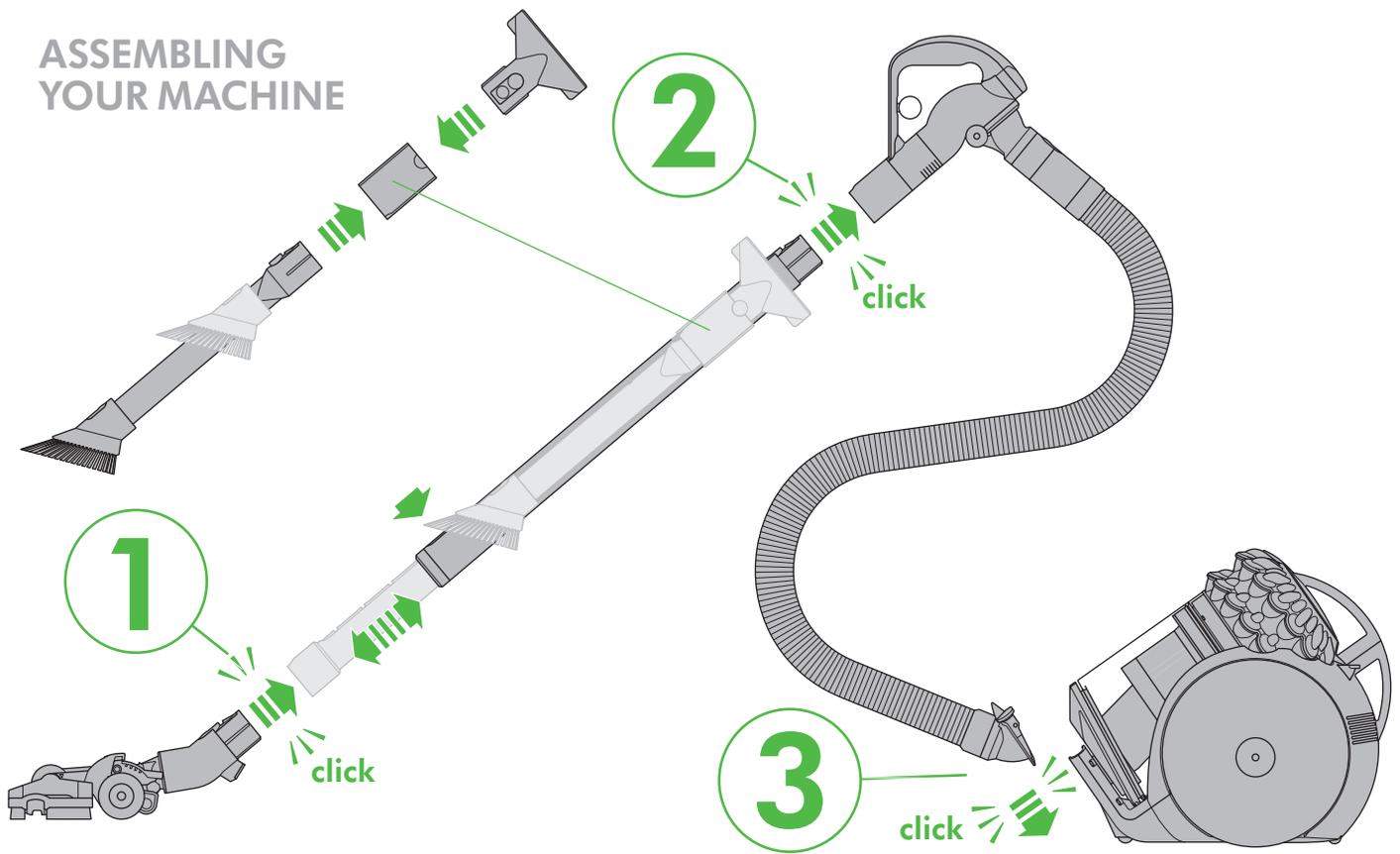


dyson big ball

USER MANUAL

ASSEMBLING YOUR MACHINE



WASH FILTER
Wash filter with cold water regularly or as required.

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REGISTER YOUR 2 YEAR WARRANTY TODAY

Dyson customer care

Thank you for choosing to buy a Dyson machine

After registering your two year warranty, your Dyson appliance will be covered for parts and labour for two years from the date of purchase, subject to the terms of the warranty. If you have any questions about your Dyson appliance, call the Dyson Helpline with your serial number and details of where and when you bought the appliance.

Most questions can be solved over the phone by one of our trained Dyson Helpline staff.

Visit www.dyson.in/support for online help, support videos, general tips and useful information about Dyson.

DYSON CONTACT DETAILS

Website: www.dyson.in

Email: ask@dyson.in

Dyson Helpline: 1800 258 6688

Whatsapp: +91 88005 60658

Address: Dyson Technology India Pvt. Ltd. 22, First Floor, Augusta Point, Golf Course Road, Sector 53, Gurugram, Haryana, India – 122002

ONLINE SUPPORT

For online help, general tips, videos and useful information about Dyson.

<https://support.dyson.in/SupportHome.aspx>

Your serial number can be found on your rating plate which is behind the clear bin.

Note your serial number for future reference.



This illustration is for example purposes only.

3 EASY WAYS TO REGISTER YOUR DYSON 2 YEAR WARRANTY

REGISTER ONLINE

Visit our website to register your full parts and labour warranty online.

www.dyson.in/register



REGISTER BY PHONE

Call our dedicated Helpline.
1800 258 6688 (Toll Free)
Open Monday to Sunday 9am-9pm, excluding national holidays.
Send us a message via whatsapp on the number below
IN: **+91 88005 60658**



IMPORTANT SAFETY INSTRUCTIONS

BEFORE USING THIS APPLIANCE READ ALL INSTRUCTIONS AND CAUTIONARY MARKINGS IN THE USER MANUAL AND ON THE APPLIANCE.

When using an electrical appliance, basic precautions should always be followed, including the following:

WARNING

These warnings apply to the appliance, and also where applicable, to all tools, accessories, chargers or mains adaptors.

TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK, OR INJURY:

1. This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.
2. Do not allow to be used as a toy. Close attention is necessary when used by or near children. Children should be supervised to ensure that they do not play with the appliance.
3. Use only as described in the Dyson User manual. Do not carry out any maintenance other than that shown in the manual, or advised by the Dyson Helpline.
4. Suitable for dry locations ONLY. Do not use outdoors or on wet surfaces.
5. Do not handle any part of the plug or appliance with wet hands.
6. Do not use with a damaged cable or plug. If the supply cable is damaged it must be replaced by Dyson, its service agent or similarly qualified persons in order to avoid a hazard.
7. If the appliance is not working as it should, if it has received a sharp blow, if it has been dropped, damaged, left outdoors, or dropped into water, do not use and contact the Dyson Helpline.
8. Contact the Dyson Helpline when a service or repair is required. Do not disassemble the appliance as incorrect reassembly may result in an electric shock or fire.
9. Do not stretch the cable or place the cable under strain. Keep the cable away from heated surfaces. Do not close a door on the cable, or pull the cable around sharp edges or corners. Arrange the cable away from traffic areas and where it will not be stepped on or tripped over. Do not run the appliance over the cable.
10. Do not unplug by pulling on the cable. To unplug, grasp the plug, not the cable. Do not use with an extension lead.
11. Do not use to pick up water.
12. Do not use to pick up flammable or combustible liquids, such as petrol, or use in areas where they or their vapours may be present.
13. Keep hair, loose clothing, fingers, and all parts of the body away from openings and moving parts, such as the brush bar. Do not point the hose, wand or tools at your eyes or ears or put them in your mouth.
14. Do not put any objects into openings. Do not use with any openings blocked; keep free of dust, lint, hair, and anything that may reduce airflow.
15. Use only Dyson recommended accessories and replacement parts.
16. To avoid a tripping hazard wind the cable when not in use.
17. Do not use without the clear bin and cyclone in place.
18. Do not leave the appliance when plugged in. Unplug when not in use and before servicing.
19. Do not pull or carry by the cable or use the cable as a handle.
20. Use extra care when cleaning on stairs. Do not work with the appliance above you on the stairs.
21. Turn off all controls before unplugging. Unplug before connecting any tool or accessory.
22. Always extend the cable to the red line but do not stretch or tug the cable.
23. Hold the plug when rewinding onto cable reel. Do not allow the plug to whip when rewinding.

24. FIRE WARNING – Do not apply any fragrance or scented products to the filter(s) of this appliance. The chemicals in such products are known to be flammable and can cause the appliance to catch fire.

READ AND SAVE THESE INSTRUCTIONS

THIS DYSON APPLIANCE IS INTENDED FOR HOUSEHOLD USE ONLY



Do not pull on the cable.



Do not store near heat sources.



Do not use near naked flames.



Do not run over the cable.



Do not pick up water or liquids.



Do not pick up burning objects.

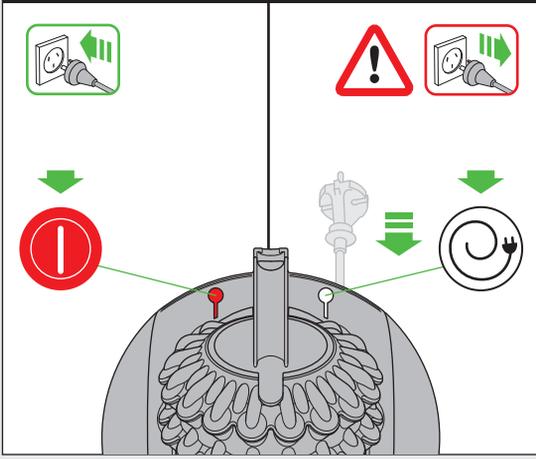


Do not use above you on the stairs.

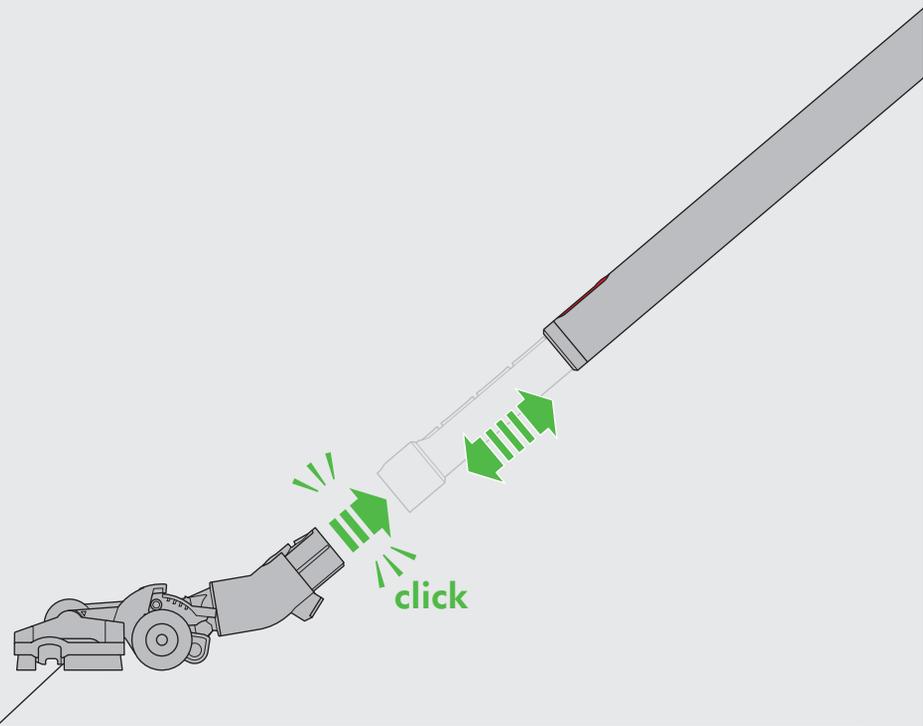
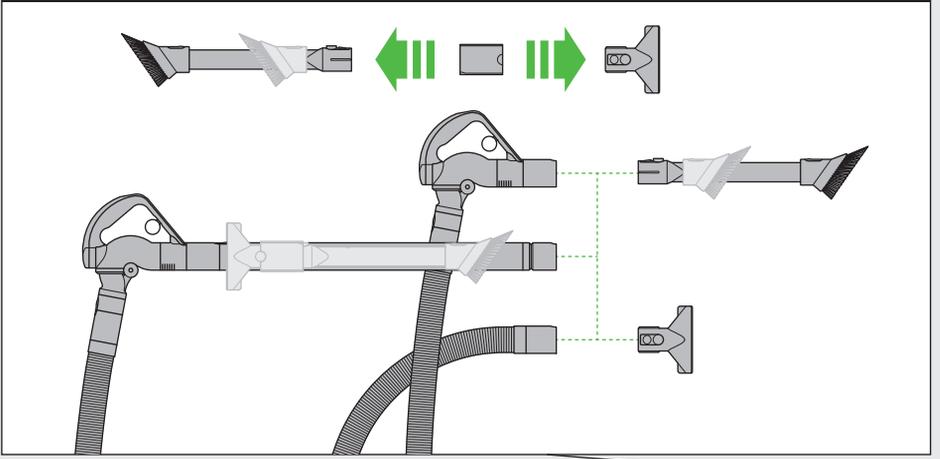


Do not put hands near the brush bar when the appliance is in use.

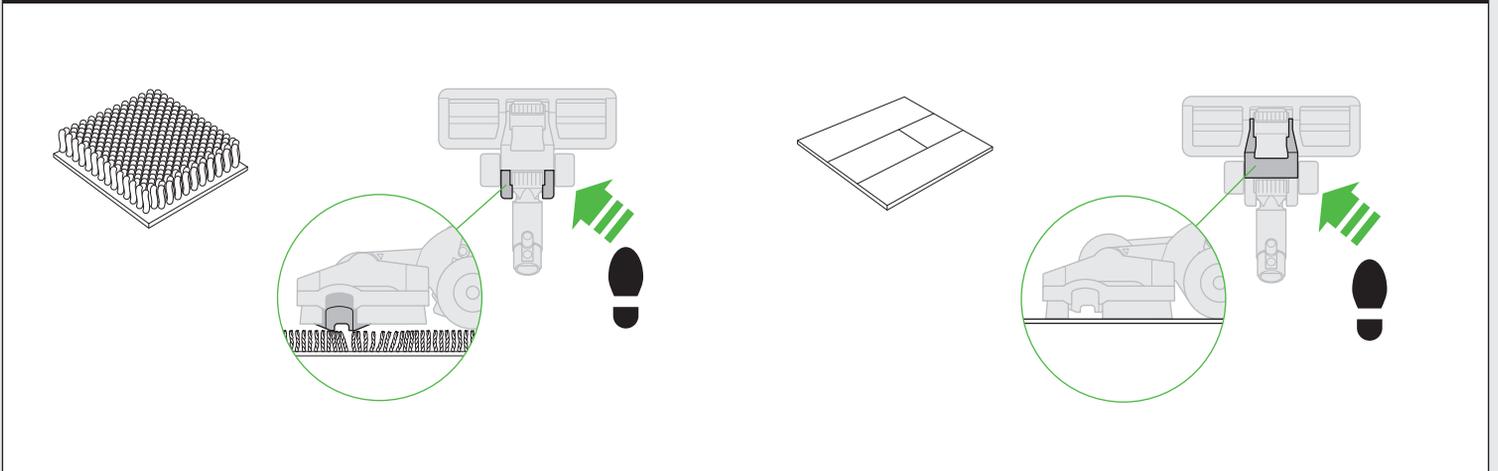
Power & cable



Tool attachments



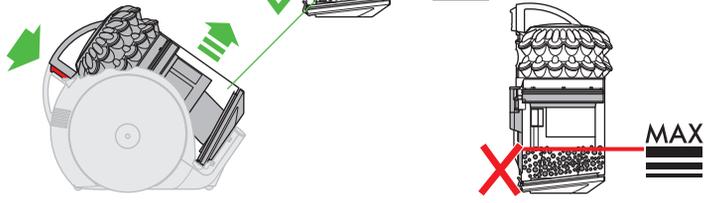
Dual Mode Floor Tool



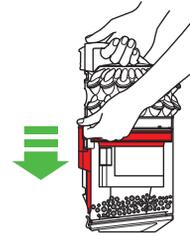
Optional clear bin removal



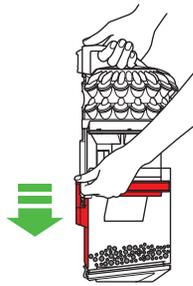
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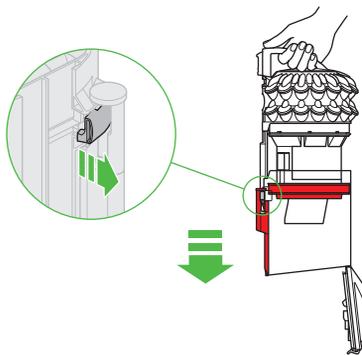
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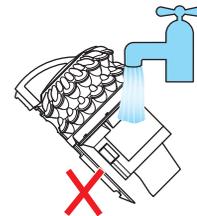
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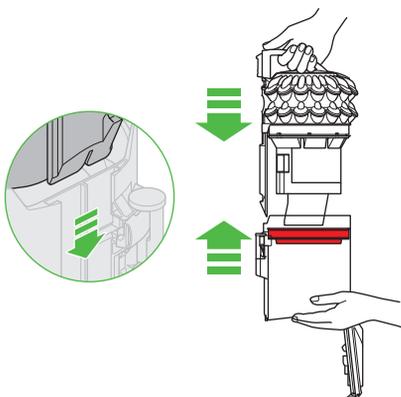
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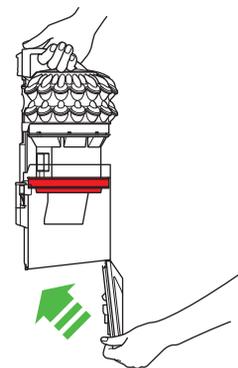
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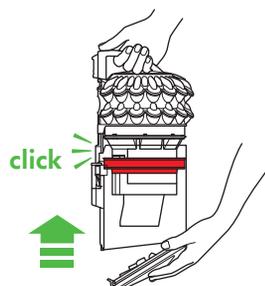
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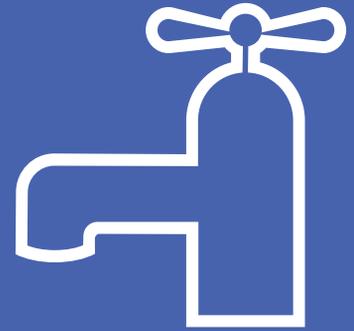


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IMPORTANT!

WASH FILTER



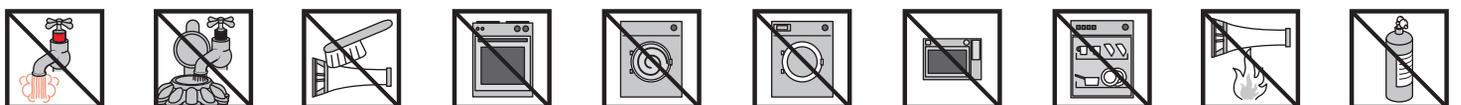
Wash filter with cold water regularly or as required.
Ensure the filter is completely dry before refitting.

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USING YOUR DYSON MACHINE

PLEASE READ THE 'IMPORTANT SAFETY INSTRUCTIONS' IN YOUR DYSON USER MANUAL BEFORE PROCEEDING.

CARRYING THE APPLIANCE

- Carry the appliance by the main handle on the body.
- Do not press the cyclone release button or shake the appliance when carrying or the cyclone could disengage, fall off and cause injury.

OPERATION

- Always extend the cable fully to the red tape before use.
- Plug the appliance into the mains electricity supply.
- To switch 'ON' or 'OFF' press the red power button, located as shown.
- After use: unplug, push the cable retract button firmly until cable has fully retracted.
- Switch 'OFF' the appliance and unplug before:
 - changing tools
 - removing the hose.

LOOKING AFTER YOUR DYSON MACHINE

- Do not carry out any maintenance or repair work other than that shown in your Dyson User manual, or advised by the Dyson Helpline.
- Only use parts recommended by Dyson. If you do not, this could invalidate your Dyson guarantee.
- Store the appliance indoors. Do not use or store it below 10°C (50°F). Ensure the appliance is at room temperature before operating.
- Clean the machine with a dry cloth only. Do not use any lubricants, cleaning agents, polishes or air fresheners on any part of the machine.
- If used in a garage, always wipe the base plate and ball with a dry cloth after vacuuming to clean off any sand, dirt, or pebbles that could damage delicate floors.

USING YOUR MACHINE

- Do not use without the clear bin and cyclone in place.
- Do not use on rubble, ash or plaster. This appliance is designed only for domestic use to pick-up household dirt and hair. The appliance is not designed to be used on:
 - debris produced from activities such as DIY, building or similar tasks
 - larger types and quantities of dust or debris, such as soot and sawdust.These materials may harm the appliance and may void your guarantee.
- Fine dirt such as flour should only be vacuumed in very small amounts.
- Do not use the machine to pick up sharp hard objects, small toys, pins, paper clips, etc. They may damage the machine.
- When vacuuming, certain carpets may generate small static charges in the clear bin or wand. These are harmless and are not associated with the mains electricity supply. To minimise any effect from this, do not put your hand or insert any object into the clear bin Unless you have first emptied it and cleaned the bin (see 'Cleaning your clear bin (optional)').
- Do not work with the appliance above you on the stairs.
- Do not put the appliance on chairs, tables, etc.
- Before vacuuming highly polished floors, such as wood or lino, first check that the underside of the floor tool and its brushes are free from foreign objects that could cause marking.
- Do not push hard with the floor tool when vacuuming, as this may cause damage.

EMPTYING THE CLEAR BIN

- Empty as soon as the dirt reaches the MAX level – don't overfill. Using the machine when the dirt is above the MAX line may cause the dirt to reach the filter and more frequent maintenance will be required.
- Switch 'OFF' and unplug before emptying the clear bin.
- To remove the cyclone and clear bin unit, push the red button on the top of the carrying handle, as shown.
- To release the dirt, firmly push the red bin release button.
 - The bin will slide down, cleaning the shroud as it goes.
 - The bin base will then open.
- The bin base will not open if the red button is not pushed down fully.
- To minimise dust/allergen contact when emptying, encase the clear bin tightly in a dust proof bag and empty.
- Remove the clear bin carefully from the bag.
- Seal the bag tightly, dispose as normal.
- Close the clear bin by pushing the bin base upwards until it clicks into place.
- Push the bin base clip firmly until it clicks into position to ensure that the base is securely sealed.
- Align the base of the clear bin with the air hose inlet and then click back into place.

CLEANING THE CLEAR BIN (OPTIONAL)

- In the event that it is necessary to clean the clear bin:
 - Remove the cyclone and clear bin and push the red bin base release button.
 - Pull the silver catch behind the red bin release button and slide the clear bin off the spine on the cyclone.
- Clean the clear bin out by wiping clean with a damp cloth only.
- Do not use detergents, polishes or air fresheners to clean the clear bin.
- Do not put the clear bin in a dishwasher.
- Do not immerse the cyclone in water or pour water into the cyclones.
- Ensure the clear bin is completely dry before replacing.
- To refit the clear bin:
 - Insert the spine into the bin runner.
 - Push upwards until it clicks and then continue pushing until it slides home.
- Close the clear bin by pushing the bin base upwards. Ensure that the bin base clicks and the clip is securely in place.

BLOCKAGES - THERMAL CUT-OUT

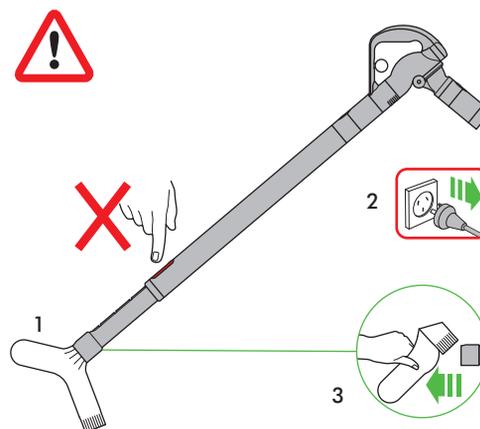
- This appliance is fitted with an automatically resetting thermal cut-out.
- If any part becomes blocked the appliance may overheat and automatically cut-out.
- If this happens, follow the instructions in 'Looking for blockages'.

- NOTE: Large items may block the tools or wand inlet. If this happens, do not operate the wand release catch. Switch 'OFF' and unplug. Failure to do so could result in personal injury.

WASHING YOUR FILTER

- Your machine has one washable filter.
- Check and wash the filter regularly or as required according to instructions to maintain performance.
- Switch 'OFF' and unplug before checking or removing the filter.
- The filter may require more frequent washing if vacuuming fine dust.
- Wash the filter with cold water only. Do not use detergents. Hold under a tap and run water through the open end until the water runs clear. Turn upside down and tap out.
- Squeeze and twist with both hands to make sure the excess water is removed.
- Do not put any part of your machine in a dishwasher, washing machine, tumble dryer, oven, microwave or near a naked flame.
- IMPORTANT: After washing please leave at least 24 hours to dry completely before refitting.

LOOKING FOR BLOCKAGES



- Switch 'OFF' and unplug before looking for blockages. Failure to do so could result in personal injury.
- Leave to cool down for 1-2 hours before looking for blockages.
- Beware of sharp objects when checking for blockages.
- Make sure any blockages are clear and all parts are refitted before using your machine.
- Refit all parts securely before using.
- Clearing blockages is not covered by your Dyson guarantee.

CARPETS OR HARD FLOORS

- Before vacuuming your flooring, rugs and carpets, check the manufacturer's recommended cleaning instructions.
- The brush bar on the appliance can damage certain carpet types and floors. Some carpets will fuzz if a rotating brush bar is used when vacuuming. If this happens, we recommend vacuuming without the motorised floor tool and consulting with your flooring manufacturer.
- Before vacuuming highly polished floors, such as wood or lino, first check that the underside of the floor tool and its brushes are free from foreign objects that could cause marking.

ONLINE SUPPORT

For online help, general tips, videos and useful information about Dyson.
<https://support.dyson.in/SupportHome.aspx>

SUMMARY OF COVER

- The warranty becomes effective from the date of purchase (or the date of delivery if this is later).
- You must provide proof of (both the original and any subsequent) delivery/purchase before any work can be carried out on your Dyson machine. Without this proof, any work carried out will be chargeable. Keep your receipt or delivery note.
- All work will be carried out by Dyson or its authorised agents.
- Any parts which are replaced by Dyson will become the property of Dyson.
- The repair or replacement of your Dyson machine under warranty will not extend the period of warranty unless this is required by local law in the country of purchase.
- The warranty provides benefits which are additional to and do not affect your statutory rights as a consumer and will apply whether you purchased your product directly from Dyson or from a third party.

WHAT IS COVERED

- The repair or replacement of your Dyson machine (at Dyson's discretion) if it is found to be defective due to faulty materials, workmanship or function within two years of purchase or delivery (if any part is no longer available or out of manufacture, Dyson will replace it with a functional replacement part).
- This warranty will only be valid if the machine is used in the country in which it was sold.

WHAT IS NOT COVERED

- Dyson does not guarantee the repair or replacement of a product where a defect is the result of:
 - Accidental damage, faults caused by negligent use or care, misuse, neglect, carelessness or operation or handling of the machine which is not in accordance with the Dyson User manual.
 - Use of the machine for anything other than normal domestic household purposes.
 - Use of parts not assembled or installed in accordance with the instructions of Dyson.
 - Use of parts and accessories which are not genuine Dyson components.
 - Faulty installation (except where installed by Dyson).

- Repairs or alterations carried out by parties other than Dyson or its authorised agents.
 - Blockages – refer to the Dyson User manual for details on how to look for and clear blockages.
 - Normal wear and tear (e.g. fuse, brush bar etc.).
- If you are in any doubt as to what is covered by your warranty, please contact the Dyson Helpline.

PLEASE REGISTER AS A DYSON MACHINE OWNER

To help us ensure you receive prompt and efficient service, please register as a Dyson appliance owner. There are three ways to do this:

- Online at www.dyson.in
 - Telephone the Dyson Helpline.
 - Whatsapp at +91 88005 60658
- This will confirm ownership of your Dyson machine in the event of an insurance loss, and enable us to contact you if necessary.

IMPORTANT DATA PROTECTION INFORMATION

You will need to provide us with basic contact information when you register your Dyson machine or the MyDyson™ app.

When registering your Dyson machine:

- You will need to provide us with basic contact information to register your machine and enable us to support your warranty.
- When registering via the MyDyson™ app:
- You will need to provide us with basic contact information to register the MyDyson™ app. This enables us to securely link your machine to your instance of the app.
 - When you register, you will have the opportunity to choose whether you would like to receive communications from us. If you opt-in to communications from Dyson, we will send you details of special offers and news of our latest innovations.
 - We never sell your information to third parties and only use information that you share with us as defined by our privacy policies which are available on our website at privacy.dyson.com.

PRODUCT INFORMATION

Specifications and design of product is subject to change without notice, and specifications including the weight of product and illustrations/imageries shown may vary from actual product.

IMPORTANT!

WASH FILTER

Wash filter with cold water regularly or as required.
Leave the filter to dry for 24 hours and ensure the filter is completely dry before refitting.



DYSON CUSTOMER CARE

If you have a query about your Dyson machine, contact us via the website. Alternatively, call the Dyson Helpline quoting your serial number and details of where and when you bought the machine.

Dyson contact details

Website: www.dyson.in

Email: ask@dyson.in

Dyson Helpline: 1800 258 6688

Whatsapp: +91 88005 60658

Address: Dyson Technology India Pvt. Ltd. 22, First Floor, Augusta Point, Golf Course Road, Sector 53, Gurugram, Haryana, India – 122002