

**Regulatory compliance and safety information**  
**Thank you for choosing to buy a Dyson machine**

# IMPORTANT SAFETY INSTRUCTIONS

BEFORE USING THIS APPLIANCE READ ALL INSTRUCTIONS AND CAUTIONARY MARKINGS IN THE USER MANUAL AND ON THE APPLIANCE.

When using an electrical appliance, basic precautions should always be followed, including the following:

## WARNING

These warnings apply to the appliance, and also where applicable, to all tools, batteries, accessories, chargers or mains adaptors.

TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK OR INJURY:

1. This Dyson appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or reasoning capabilities, or lack of experience and knowledge, only if they have been given supervision or instruction by a responsible person concerning use of the appliance in a safe way and understand the hazards involved. Cleaning and user maintenance should not be performed by children without supervision.
2. Do not allow to be used as a toy. Close attention is necessary when used by or near children. Children should be supervised to ensure that they do not play with the appliance.
3. Use only as described in the Dyson User manual. Do not carry out any maintenance other than that shown in the manual, or advised by the Dyson Helpline.
4. Suitable for dry locations ONLY. Do not use outdoors or on wet surfaces.
5. Do not handle any part of the charger or appliance with wet hands.
6. Do not use with a damaged cable or plug. If the supply cable is damaged it must be replaced by Dyson, its service agent or similarly qualified persons in order to avoid a hazard.
7. If the appliance is not working as it should, if it has received a sharp blow, if it has been dropped, damaged, left outdoors, or dropped into water, do not use and contact the Dyson Helpline.
8. Contact the Dyson Helpline when a service or repair is required. Do not disassemble the appliance as incorrect reassembly may result in an electric shock or fire.
9. Do not use to pick up water.
10. Do not use to pick up flammable or combustible liquids, such as petrol, or use in areas where they or their vapours may be present.
11. Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
12. Keep hair, loose clothing, fingers, and all parts of the body away from openings and moving parts, such as the brush bar. Do not point the hose, wand or tools at your eyes or ears or put them in your mouth.
13. Do not put any objects into any openings. Do not use with any openings blocked; keep free of dust, lint, hair and anything that may reduce airflow.
14. Use only Dyson recommended accessories and replacement parts.
15. Do not use without the clear bin and filter(s) in place.
16. Unplug the charger when not in use for extended periods of time.
17. Unplug the charger and disconnect the battery from the appliance before carrying out any cleaning or user maintenance.
18. Use extra care when cleaning on stairs.
19. To prevent unintentional starting, be careful to keep your hands and fingers away from the power trigger until you are ready to begin vacuuming, especially when picking up or carrying the appliance. Carrying the appliance with your finger on the power trigger invites accidents.
20. Do not install, charge or use this appliance outdoors, in a bathroom or within 3 metres (10 feet) of a pool. Do not use on wet surfaces and do not expose to moisture, rain or snow.
21. Use only the Dyson charger for charging this Dyson appliance. Use only genuine Dyson batteries as other types may explode, causing injury and damage. Use only the Dyson Part Numbers provided at the end of the 'Additional information' section.
22. When removing or replacing a motorised brush bar, be careful not to pull the power trigger until the cleaner head has been reassembled.

23. Do not use a battery pack or machine that is damaged or modified. Damaged or modified batteries may exhibit unpredictable behaviour resulting in fire, explosion or risk of injury. The battery pack used in this machine may present a risk of fire or chemical burn if mistreated. Do not place the machine on or near a cooker or any other hot surface and do not disassemble or short-circuit the battery's supply terminals. Do not expose the battery pack or machine to fire or excessive temperatures. Exposure to fire or temperatures above 140°F (60°C) may cause explosion.
24. The battery is a sealed unit and under normal circumstances poses no safety concerns. In the unlikely event that liquid leaks from the battery, do not touch the liquid as it may cause irritation or burns, and observe the following precautions:
- Skin contact – can cause irritation. Wash with soap and water.
  - Inhalation – can cause respiratory irritation. Expose to fresh air and seek medical advice.
  - Eye contact – can cause irritation. Immediately flush eyes thoroughly with water for at least 15 minutes. Seek medical attention.
  - Disposal – wear gloves to handle the battery and dispose of immediately, following local ordinances or regulations.
25. To ensure maximum battery life, Dyson recommends the following:
- When not in use the appliance should be stored at room temperature. Recommended range: 18°C (64°F) to 28°C (82°F).
  - The ambient temperature range for operation and charging should be 10°C (50°F) to 30°C (86°F).
26. Any servicing must be performed by Dyson or an authorised service agent using only genuine Dyson replacement parts. This will ensure that the safety of the appliance is maintained. Do not modify or attempt to repair the appliance.
27. FIRE WARNING – Do not place this appliance on or near a cooker or any other hot surface and do not incinerate this appliance even if it is severely damaged. The battery might catch fire or explode.
28. FIRE WARNING – Do not apply any fragrance or scented product to the filter(s) of this appliance. The chemicals in such products are known to be flammable and can cause the appliance to catch fire.

## Additional information

### Charging and storing

- This machine will switch off if the battery temperature is below 10°C (50°F). This is designed to protect the motor and battery. Do not charge the machine and then move it to an area with a temperature below 10°C (50°F) for storage purposes.
- To help prolong battery life, avoid recharging immediately after a full discharge. Allow to cool for a few minutes.
- Avoid using the machine with the battery flush to a surface. This will help it run cooler and prolong battery run time and life.

### Battery safety instructions

- Use only genuine Dyson batteries and chargers with this machine. Use only the Dyson Part Numbers provided at the end of the 'Additional information' section.



### Caution

The battery used in this machine may present a risk of fire or chemical burn if mistreated. Do not short contacts, heat above 60°C (140°F), or incinerate. Keep away from children. Do not disassemble and do not dispose of in fire.



### Disposal information

- Dyson products are made from high grade recyclable materials. Recycle where possible.
- The battery should be removed from the machine before disposal.
- Dispose of or recycle the battery in accordance with local ordinances or regulations.
- Dispose of the exhausted filter unit in accordance with local ordinances or regulations.
- This symbol indicates that this machine should not be disposed with your general household waste. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. When this machine has reached the end of its serviceable life, please take it to a recognised WEEE (Waste Electrical and Electronic Equipment) collection facility such as your local civic amenity site for recycling. Your local authority or retailer will be able to advise you of your nearest recycling facility.

### Limited 2-year guarantee

#### What is covered

- The repair or replacement of your Dyson machine (at Dyson's discretion) if it is found to be defective due to faulty materials, workmanship or function within two years of purchase or delivery (if any part is no longer available or out of manufacture, Dyson will replace it with a functional replacement part).
- Where this machine is sold outside of the EU, this guarantee will only be valid if the machine is used in the country in which it was sold.
- Where this machine is sold within the EU, this guarantee will only be valid (i) if the machine is used in the country in which it was sold or (ii) if the machine is used in Austria, Belgium, Denmark, Finland, France, Germany, Ireland, Italy, Netherlands, Norway, Poland, Spain, Sweden, Switzerland or the United Kingdom and the same model as this machine is sold at the same voltage rating in the relevant country.

#### What is not covered

Dyson does not guarantee the repair or replacement of a product where a defect is the result of:

- Accidental damage, faults caused by negligent use or care, misuse, neglect, carelessness or operation or handling of the machine which is not in accordance with the Dyson User manual.
- Use of the machine for anything other than normal domestic household purposes.
- Use of parts not assembled or installed in accordance with the instructions of Dyson.
- Use of parts and accessories which are not genuine Dyson components.
- Faulty installation (except where installed by Dyson).
- Repairs or alterations carried out by parties other than Dyson or its authorised agents.
- Blockages – refer to the Dyson User manual for details on how to look for and clear blockages.
- Normal wear and tear (e.g. fuse, brush bar etc.).
- Use of the machine on rubble, ash, plaster.
- Reduction in battery discharge time due to battery age or use (where applicable).

If you are in any doubt as to what is covered by your guarantee, please contact the Dyson Helpline.

#### Summary of cover

- The guarantee becomes effective from the date of purchase (or the date of delivery if this is later).
- You must provide proof of (both the original and any subsequent) delivery/purchase before any work can be carried out on your Dyson machine. Without this proof, any work carried out will be chargeable. Keep your receipt or delivery note.
- All work will be carried out by Dyson or its authorised agents.
- Any parts which are replaced by Dyson will become the property of Dyson.
- The repair or replacement of your Dyson machine under guarantee will not extend the period of guarantee unless this is required by local law in the country of purchase.
- The guarantee provides benefits which are additional to and do not affect your statutory rights as a consumer and will apply whether you purchased your product directly from Dyson or from a third party.

### Important data protection information

When registering your Dyson machine:

- You will need to provide us with basic contact information to register your machine and enable us to support your guarantee.
- When you register, you will have the opportunity to choose whether you would like to receive communications from us. If you opt-in to communications from Dyson, we will send you details of special offers and news of our latest innovations.
- We never sell your information to third parties and only use information that you share with us as defined by our privacy policies which are available on our website at [privacy.dyson.com](http://privacy.dyson.com).

### Dyson part numbers

- Dyson charger Part Number: 217160 or 270576